

HOPEWELL CENTER PATIENT'S RIGHTS AND RESPONSIBILITIES

YOU HAVE THE RIGHT:

- TO RECEIVE PROMPT EVALUATION, CARE AND TREATMENT
- TO RECEIVE THESE SERVICES IN THE LEAST RESTRICTIVE ENVIRONMENT
- TO RECEIVE THESE SERVICES IN A CLEAN AND SAFE SETTING
- TO NOT BE DENIED ADMISSION OR SERVICES BECAUSE OF RACE, GENDER, SEXUAL PREFERENCE, CREED, MARITAL STATUS, NATIONAL ORIGIN, DISABILITY, OR AGE
- TO CONFIDENTIALITY OF INFORMATION AND RECORDS IN ACCORDANCE WITH FEDERAL AND STATE LAW AND REGULATIONS
- TO BE TREATED WITH DIGNITY AND ADDRESSED IN A RESPECTFUL, AGE APPROPRIATE MANNER
- TO BE FREE FROM ABUSE, NEGLECT, CORPORAL PUNISHMENT AND OTHER MISTREATMENT SUCH AS HUMILIATION, THREATS OR EXPLOITATION
- TO BE THE SUBJECT OF AN EXPERIMENT OR RESEARCH ONLY WITH ONE'S INFORMED, WRITTEN CONSENT, OR THE CONSENT OF AN INDIVIDUAL LEGALLY AUTHORIZED TO ACT
- TO MEDICAL CARE AND TREATMENT IN ACCORDANCE WITH ACCEPTED STANDARDS OF MEDICAL PRACTICE
- TO CONSULT WITH A PRIVATE, LICENSED PRACTITIONER AT ONE'S OWN EXPENSE
- TO THE SAME LEGAL RIGHTS AND RESPONSIBILITIES AS ANY OTHER CITIZEN, UNLESS OTHERWISE LIMITED BY LAW
- NOT TO BE DENIED ADMISSION OR SERVICES SOLELY ON THE GROUNDS OF PRIOR TREATMENT, WITHDRAWEL FROM TREATMENT AGAINST ADVICE, OR CONTINUATION OR RETURN OF SYMPTOMS AFTER PRIOR TREATMENT
- TO A PROMPT, RESPONSIVE, IMPARTIAL REVIEW OF ANY GRIEVANCE OR ALLEGED VIOLATION OF RIGHTS

YOU HAVE THE RESPONSIBILITY:

- TO HELP YOURSELF AS MUCH AS POSSIBLE AND TO PARTICIPATE IN YOUR PLAN
- TO PROVIDE COMPLETE AND ACCURATE INFORMATION
- TO PROVIDE VERIFICATION OF INFORMATION AND, IF NECESSARY, TO ESTABLISH YOUR ELIGIBILITY FOR SERVICES
- TO REPORT CHANGE OF YOUR NAME, ADDRESS AND PHONE NUMBER TO THE CENTER
- TO CANCEL ANY SCHEDULED APPOINTMENT; BE ON TIME FOR ALL APPOINTMENTS
- TO BEHAVE PROPERLY WHEN IN THE CENTER: DRUNKENNESS, LOITERING, DESTRUCTION OF PROPERTY, PROFANITY, AND DISRUPTIVE BEHAVIORS ARE NOT ACCEPTED. YOU MAY BE ASKED TO LEAVE

FOR INFORMATION CONTACT:

**PATIENT RIGHTS
1504 S. GRAND BLVD.
ST. LOUIS, MO 63104
(314) 531-1770 EXT. 226**

**DEPARTMENT OF MENTAL HEALTH
1706 EAST ELM ST.
JEFFERSON CITY, MO 65102
(573) 751-3944**

ADDITIONAL RIGHTS THAT APPLY TO RESIDENTIAL SETTINGS AND WHERE OTHERWISE APPLICABLE:

- TO A NOURISHING, WELL-BALANCED, VARIED DIET
- TO ATTEND OR NOT ATTEND RELIGIOUS SERVICES
- TO COMMUNICATE BY SEALED MAIL WITH THE DEPARTMENT OF MENTAL HEALTH, LEGAL COUNSEL, OR COURT OF JURISDICTION
- TO RECEIVE VISITS FROM YOUR ATTORNEY, PHYSICIAN, OR CLERGY IN PRIVATE AT REASONABLE TIMES
- TO BE PAID FOR WORK UNRELATED TO TREATMENT

RIGHTS SUBJECT TO LIMITATION TO ENSURE PERSONAL SAFETY, THE SAFETY OF OTHERS, OR MEET FEDERAL / STATE REGULATIONS:

- TO WEAR YOU OWN CLOTHS AND KEEP AND USE YOUR OWN PERSONAL POSSESSIONS
- TO KEEP AND SPEND A REASONABLE AMOUNT OF YOUR PERSONAL FUNDS
- TO HAVE REASONABLE ACCESS TO A TELEPHONE TO MAKE AND RECEIVE CONFIDENTIAL CALLS
- TO HAVE REASONABLE ACCESS TO CURRENT NEWSPAPERS, MAGAZINES AND RADIO AND TELEVISION PROGRAMMING
- TO BE FREE FROM SECLUSION AND RESTRAINT
- TO HAVE OPPORTUNITIES FOR PHYSICAL EXERCISE AND OUTDOOR ACTIVITIES
- TO RECEIVE VISITORS OF YOUR CHOOSING AT REASONABLE HOURS
- TO COMMUNICATE BY SEALED MAIL WITH INDIVIDUALS OUTSIDE THE RESIDENTIAL FACILITY
- TO HAVE YOUR TREATMENT AND FEES EXPLAINED IN UNDERSTANDABLE LANGUAGE
- TO BE TREATED WITH RESPECT AND DIGNITY
- TO HAVE AN AGENCY BROCHURE READ TO YOU, IF NECESSARY
- THE RIGHT TO SEE AND REVIEW YOUR OWN TREATMENT RECORD, SUBJECT TO FEDERAL AND STATE GUIDELINES AND REGULATIONS
- NOT TO PARTICIPATE IN NON-THERAPUTIC LABOR

